

FlorasunBreaks.com



2825 Longleaf Pine Street, Orange Tree, Clermont

TERMS AND CONDITIONS

ALL BOOKINGS ARE SUBJECT THE FOLLOWING TERMS AND CONDITIONS

1. All bookings must be made by telephone, fax or E-mail to ensure that the accommodation is available on the dates you require. A provisional booking will be held for 7 days to allow you to get the deposit and booking form to us.
2. A non-refundable booking deposit of £100.00/\$150.00 per week booked, is required in the form of a cheque. This should be made out in the name of S.P. & M.A. Clark. This booking deposit will constitute the relevant portion of the total rental cost.
3. A provisional booking will not constitute a firm reservation until we have received a completed booking form and deposit (bank cleared) and confirmed it to you in writing, or by e-mail.
4. We require a refundable security deposit of £150.00/\$250.00 to be paid with the balance of your payment. The security deposit will be refunded within 21 days subject to the property being left clean and undamaged and the key having been returned to our management company. All damage and faults caused or found at the villa must be reported to the management company at the earliest opportunity.
5. You will be provided with 1 key to the villa. In the event that you were to lock yourself out, you must phone the management company immediately, and they will allow you re-entry into the villa. This will incur a charge for their service depending on the time of the call-out (\$10.00 during office hours, \$30 out of office hours). The villa door key must be returned to the office of the management company on your departure, details of collecting and depositing the key will be issued to you upon payment of the rental balance.
6. The payment of the rental balance must be paid 8 weeks before the rental period commences and must include the security deposit. In the event of cancellation the following charges will apply: Up to 8 weeks from the date of the holiday 20% of the rental charge; 6 weeks to departure 50% of rental charge. Less than 6 weeks no refunds will be given. (We strongly recommend that comprehensive travel insurance is taken to insure against cancellation, travel, health and accident.) All cancellations must be in writing by post or e-mail and receipt acknowledged by us in order for cancellation to proceed. If full payment is not received by the due date, we reserve the right to consider the booking cancelled.
7. Our brochure, either in printed form or from our Web site, is a guide to our home in respect of quality and description. We make every effort to ensure that the details contained within our brochure are accurate but in the event that unintentional errors, mistakes or omissions occur, we cannot accept any liability for these.
8. Pool Heating: The pool is fitted with a heater that is more than capable of bringing the pool to a comfortable temperature under normal climatic conditions. Whilst we recommend that you arrange pool heating, during the winter months (at an additional charge) we must draw your attention to the fact that occasionally temperatures can drop below 50 degrees F. In this event pool temperatures cannot be maintained in the 80s F. under such circumstances. If the heating unit is used, a refund of the heating charges cannot be made. Pool alarms fitted to doors leading to the pool area must not be tampered with. This would constitute a Federal offence. The swimming pool is used entirely at the guests' own risk. Diving is not permitted. Children MUST be supervised at all times.
9. Our home is maintained and managed in Florida by a management company. They can be contacted by free phone (details inside the villa) should you have any queries. The villa must not be rented to anyone under 21 years of age, or be sub-let. Animals are not allowed inside the property. We operate a no-smoking policy in the interests of all guests and ask that smoking be confined to the patio area. Bed linen, towels and pool towels are provided and their removal from the villa is forbidden. Arrival at the villa should not be until after 4pm, and the villa should be vacated by 11 am on the day of departure unless otherwise agreed with us.
10. The property is privately owned and neither the owners nor the management personnel can accept any liability whatsoever for any loss or damage arising in connection with any hostilities, war, threats of war, industrial disputes, failure of public services, such as electricity or water and failure of mechanical equipment such as air-conditioning although we would make every reasonable effort to remedy such failures. The owners and their management personnel also cannot accept any liability whatsoever for death, personal injury and accidents howsoever caused to you or any visitor to the property including the pool and surrounding area.
11. Our home is fully licensed and inspected to conform to all County and State Regulations.